Earthquake Response Operation
August 2017 update

Women fetching water from newly constructed water scheme in Ramechhap district.

ISSUE DATE: 25 SEPTEMBER 2017

1. Summary

Geographical Coverage:

- 14 districts most affected by earthquake in 2015 with 4+1 components (shelter; water, sanitation and hygiene promotion- WASH; health; livelihood + institutional capacity- ICB)

Major achievement of August:

- A total of 10 households received first tranche, 230 households second tranche and 480 households received third tranche of shelter cash grants. Similarly, 384 households have completed their shelter construction.
- Altogether 10 drinking water supply systems (DWSSs) were completed which have benefitted 2,227 people from 445 households.
- A total of 240 households completed toilet construction near to their shelter/house.
- A total of 883 households received first instalment of livelihood support while 579 households received second instalment of livelihood support;
- More than 2,000 community members were trained on health, WASH and livelihood skills.

This report provided major progress of the operation as of 31 August 2017.

2. Sectorial Progress

2.1 Key Figures (Cumulative figures)

- 6,587 families received first tranche of shelter cash grants and 2,122 families received second tranche of shelter cash
- 83 drinking water supply schemes completed
- 2,079 families constructed household toilets
- 1,04,034 people reached through sanitation and hygiene promotion activities
- 14,236 families received livelihood support
- 3,817 people benefited by cash for work activities

Note: Term 'household' and 'family' have been used interchangeably in this update.
2.2. Shelter
As of 31 August 2017, Red Cross has supported 6,587 households with first tranche, 2,122 households with second tranche, 871 households with third tranche and 212 with fourth tranche of cash grants in 7 districts (Makwanpur, Nuwakot, Okhaldunga, Ramechhap, Sindhupalchok, Rasuwa and Shinhduli districts). VDC/municipality wise progress has been presented in chart 1.

Following the cash grant, 2,388 households have completed construction up to damp-proof course (DPC) band level and 1,496 families have completed the house construction. While 4,447 households are waiting for certification from Department of Urban Development and Building Construction (DUDBC) for second tranche and more than 1,165 households for third tranche. Nepal Red Cross Society (NRCS) with the financial and technical support from Red Cross and Red Crescent Movement plans to assist 7,000 households for shelter construction in seven districts.

Chart 1 clearly shows that there are wide gaps between the number of households receiving first, second and third tranches of shelter support. In order to know why households have not started shelter construction even after receiving first tranche of cash grants, NRCS have been conducting shelter survey since couple of months, In August, the National Society carried out the survey in Rasuwa, Nuwakot and Makwanpur districts.

A total of 1,457 respondents were interviewed from the households who had received at least first tranche of cash grants but have not started shelter construction. Key findings have been presented in charts 2 and 3.

2.3. Water and Sanitation
In August 2017, 10 DWSSs were completed in Nuwakot, Rasuwa, Ramechhap, Kavre and Dolakha districts benefitting to 2,227 people. Aitebare Water Supply Scheme of Ramechhap district is a macro scale water supply scheme benefitting to 1,123 people of Rampur village development committee (VDC) Ward No. 4, 5, and 6. A total of 27 tap stands have been constructed in the three wards of Rampur VDC with two hours of water supply per day. Likewise, construction of five DWSSs
is in progress: three in Nuwakot, one in Makwanpur and one in Ramechhap districts. The chart 2 below shows district-wide details.

A total of 240 toilets were constructed in August 2017 in Makwanpur, Nuwakot, Okhaldunga, Sindhupalchok, Gorkha and Dhading districts. Chart 3 shows district-wide progress of toilet construction. Total number of toilet constructed in Sindhupalchok and Gorkha district is comparatively low in August. It is due to monsoon, masons were busy in the field for agricultural activities, due to which the toilet construction achievement in Gorkha and Sindhupalchok district remains low.

2.3. Health facilities

In August 2017, the three health posts of Sindhupalchok provided health service to 966 people from the community. While the health service data could not be received from Bhotenamlang health post in the month. The data will be included in September update.

Sex wise disaggregated number of people served by each health post in August 2017 has been presented in chart 5. The chart shows that the number of female seeking health services is comparatively higher than the number of male. According to health post in-charge, key reasons include ante-natal, post-natal care and family planning services to women and migration of male population for employment.

2.4. Livelihood

In August 2017, a total of 894 households were supported with first instalment of livelihood support in Kathmandu (320), Bhaktapur (289), Nuwakot (170), Rasuwa (97) and Kavre (18) districts. Likewise, 864 families from Lalitpur, Kavre and Nuwakot were provided with second instalment of livelihood support for livestock rearing, small enterprise and agriculture support. Number of families supported with livelihood interventions is given in chart 6.

Number of families reached with first instalment of livelihood support is higher in Kathmandu district than other districts as preparation of the distribution was already completed in July and programme team could focus more on cash handing over to households in August. Likewise, comparatively lower figure of first instalment in Kavre is due to its low target. Total target
of Kavre district for livelihood support is 1,177, out of which 1,159 households had already received first instalment in previous months and the target for August was 18 households.

In the other hand, second instalment in Lalitpur district is the high. It takes around six weeks for the start-up of livelihood activities according to business plan, monitor the activity for second instalment and provide second instalment. The reporting period witnessed the completion of start-up time and completed monitoring for the second instalment in Lalitpur district. Hence, the number of families receiving second instalment of livelihood cash grant is high. Similarly, the second instalment in Nuwakot district is comparatively low. It is because the start-up time of six weeks followed by monitoring of second instalment was not completed. It is because of the start-up time of six weeks followed by monitoring of second instalment was not completed.

3. Training/orientation and Volunteer Mobilization

More than 2,000 people from community trained/ oriented WASH, livelihood, and health

104 staff & volunteers Trained/ oriented on health and WASH

More than 224 volunteers Mobilized in programme activities

3.1. Trainings and orientation for community

During the reporting period, more than 78 orientations/trainings were conducted as part of capacity building of community in programme area. Health remained the major sector with 26 events of orientations for 768 people in Nuwakot, Sindhupalchok, Sindhuli, Ramechhap and Makwanpur districts against its target of reaching out to 800 people. A total of 337 people from the community were reached out through 11 events of community based health orientations in Nuwakot, Sindhuli and Makwanpur districts. Similarly, 25 events of livelihood trainings/orientation were conducted in Kathmandu, Rasuwa, Sindhupalchok, Sindhuli, Gorkha and Lalitpur districts. A total of 650 people from the community were trained through livelihood technical training and 100 people from Sindhupalchok were trained on kitchen garden. In addition to that, 201 people from Kavre, Sindhupalchok, Sindhuli, Dhading and Okhaldunga district were reached out through pre and post-construction training and water quality testing trainings.

Apart from that, seven events of mason trainings were conducted for 208 semi-skilled masons of Kathmandu, Kavre, Sindhuli, Ramechhap and Okhaldunga districts. The training intends to impart earthquake resistant construction skills among the participant along with enhancing their existing masonry skills. Chart 7 provides summary of number of people trained/oriented in different sectors in different districts.

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<th>Chart 7: # of people trained/oriented in the community</th>
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<td>Mason training</td>
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<td>Livelihood technical training</td>
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<td>Disability inclusion and action plan workshop</td>
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<td>Community based disaster risk reduction training</td>
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3.2. Training and orientation to NRCS staff and volunteers

In August 2017, total 104 staff and volunteers were oriented/ trained. Health remained the major sector with three events of trainings to 79 staffs and volunteers. One event of community based disease prevention, epidemic control and health promotion training was conducted for 36 staff and volunteer of Rasuwa district. In addition, two events of basic first aid trainings were conducted in Kavre and Sindhuli districts for 43 staff and Red Cross volunteers. The trained volunteers are being mobilized in the community to provide first aid services in the community.

Likewise, one event of hand washing facilitator’s training was conducted in Okhaldung district for 25 staff and volunteers. The trained staff and volunteer are being mobilized to promote hand washing practices in the community.

3.3. Volunteers mobilization

The NRCS has been implementing an integrated recovery programme in 465 wards (communities). In the reporting period, 224 volunteers were mobilized for the delivery of service to the community. Most of the volunteers were engaged on shelter construction and livelihood support.

4. District Highlights

This section includes the district-wise highlights which had not been included in other sections.

Gorkha

- Organized teej song competition related to sanitation in Jaubari, Ghakhu, Harmi, Thalajung and Mirkot VDCs reaching out to 2,480 people from the VDCs.
- Conducted five events of hand washing demonstration sessions in Barpak, Thalajung, and Harmi VDCs reaching out to 96 people including 47 female.
- Formed three water user committees in Thalajung VDC Ward No. 2 and Harmi VDC Ward No. 1 followed by orientation to the 34 user committees including nine female members.

Kathmandu, Lalitpur and Bhaktapur

- Conducted health and hygiene promotion activities related to nutrition, hand washing and sanitation, faecal oral route and water borne diseases and Oral Rehydration Solution (ORS) preparation reaching out to 1,238 people from Kathmandu (410), Lalitpur (340) and Bhaktapur (488) including 576 female. The activities were facilitated by Red Cross volunteer who were trained on Community Based Health training in 2016.
- Conducted one event of animal health camp in Takeshwor municipality of Kathmandu district benefitting to 1,180 livestock of 142 households. Free check-up and medicine were provided to the livestock.
- Conducted four events of first aid injury sessions, six events of vector borne disease sessions and six events of water borne disease sessions reaching out to 596 people from the community including 437 female. (Kathmandu District.)
- Conducted 11 events of health awareness sessions such as blood donor's motivation, nutrition awareness and epidemic control reaching out to 418 people including 310 female from the community. (Lalitpur)

Sindhupalchok

- Finalized radio public service announcement (PSA) regarding NRA final deadline for shelter support. The PSA is being broadcasted through Melemchi FM 10 times a day.
- Distributed 194 ten key messages booklet in Thampaldhap and Thampalkot VDCs of Sindhupalchok district.
- Visited 688 households with build Back Safer and National Reconstruction Authority safe shelter messages by social mobilizers and Red Cross volunteer and 214 households reached with technical assistance.
- Reached 588 people with hygiene promotion sessions through PHAST implementation, school and community sessions.
Trained 22 staff volunteers and staff in "Start and improve your business training" for livelihood support. Upon completion of the training, the trained participants will support in livelihood orientation, business plan development of selected households receiving livelihood support.

**Dhading**
- Conducted participatory awareness on safe shelter awareness orientation reaching out to 450 people from Kalleri (150) and Katunje (300) VDC. The orientations were organized to disseminate current status of the shelter reconstruction and Government’s decision on cash grant disbursement deadline along with 10 key massages on Safe shelter construction.
- Constructed one waste bins in Katunje VDC and 67 washing platforms, five in Katunje VDC and 62 in Kalleri VDCs. The bins and washing platform were constructed based upon the need identified through village WASH coordination committee meeting.
- Reached out to 1,399 people from the community of Kalleri (894) and Katunje (405) through hygiene promotion activities such as hand washing demonstration and hygiene and sanitation class.
- Reached out to 295 people from Kalleri (192) and Katunje (103) including 219 female through community based health promotion activities such as child nutrition, neo-natal care and vector borne disease.

**Kavre**
- Conducted Participatory Approach for Safe Shelter Awareness (PASSA) orientations reaching out to 575 people from Dolalghat and Kharelthok VDCs.
- Completed construction of 112 washing platform, 66 drying racks were constructed in the programme VDCs as part of Participatory Hygiene and Sanitation Transformation (PHAST) implementation. In addition, 1,813 people including 936 female from the community of Dolalghat VDC were reached out through sanitation activities such as sanitation and cleaning of public places and hand washing demonstration.
- Completed construction of one waste water collection pond at Kharelthok VDC Ward No.2. Approximately 0.46 ha of land will be irrigated by the pond.
- Distributed two sets of winter mother –baby kit to mother with child/children below one year of age in Kharelthok VDC.
- Conducted Community Based Health activities in Kharelthok, Jyamdi Mandan and Dolalghat VDCs reaching out to 1,384 including 794 female from the community. Some of the activities are as follows:
  - Conducted 12 events of Acute Respiratory Infection (ARI) sessions
  - Completed six events session on communicable diseases
  - Completed 11 events of maternal and child health sessions
  - Conducted two events of importance of nutrition orientation, two events of vector borne disease orientation and first aid injury session
- Completed one drinking water supply scheme and pipe fixing activity directly benefitting to 52 people from the community through Cash for Work (CfW).
- Conducted two events of 1-day orientation on people living with disability their rights and issues reaching out to 53 people including 28 female from the community. The orientations were conducted with the purpose of creating awareness relating to the right of PWD and their care givers.

**Okhaldhunga, Ramechhap and Sindhuli**
- Conducted 25 events of hand sanitation promotion and washing demonstration sessions reaching out to 1,448 people including 1,003 female from Okhaldung districts. The sessions focused on methods of Oral Rehydration Solution (ORS) preparation and water purification along with water borne diseases. Upon the completion of the sessions, participants were provided with soap and ORS.
- Conducted screening on 351 under 5 children of program area of Okhaldung and Ramechhap to find out stunting and wasting. The screening shows that two of the screened children from Ramechhap district were affected by stunting and wasting.
- Reached out 752 people including 555 female of program area through community based disease prevention and health awareness sessions. A total of 19 sessions on Viral Fever, proper nutrition and epidemic control were conducted in Okhaldung district.
- Conducted Participatory Approach for Safe Shelter Awareness (PASSA) orientations reaching out to 439 people from the communities of Ramechhap district.
- Declared Rampur VDC of Ramechhap district as Open Defecation Free following all of the steps for declaring ODF zone.
- Reached out to 811 people including 677 female from the community through health promotion activities on nutrition, safe motherhood, epidemic control, Acute Respiratory Infection, immunization, sexual health and first aid.
- Celebrated World Breastfeeding Week by distributing fruits of 107 people from the community including 70 female for the community of Ramechhap district. In addition free health check-up of 32 lactating mother with child/children below one year was conducted in Sindhuli district.
- Completed construction of Child Gender and Disable friendly latrines of Shree Janat Secondary School and Siddheshwor Primary School. A total of 500 students will be benefitted with the construction of toilets with 24 hours of running water.
• Reached out to 561 people from the community including 211 female through hygiene promotion sessions on safe toilet use, safe drinking water, TP tap construction, personal hygiene and hand washing.

• Provided first-aid services to 60 people including 14 female in the community by first aid trained volunteers of Ramechhap (33) and Sindhuli (27) districts.

• Provided first aid kit to 10 Female Community Health Volunteers while conducting first aid injury sessions.

• Completed insurance of 364 livestock of Sittalpati VDC in coordination with District Livestock Service Office Sindhuli.

Nuwakot, Makwanpur and Rasuwa

• Completed life insurance of 423 goats in Nuwakot (324) and Rasuwa (99) districts.

• Provided health services to 67 people seeking health services related to pre-natal and post-natal care, fever and common cold. The services were provided through out-reach clinics conducted in Suryamati, Manakamana, Haldekalika and Uleni VDCs.

• Completed child gender and disability friendly latrine comprising of three toilets, two urinals, one tap stand and one reservoir tank. The latrine will benefit to 30 school students of Nuchet Primary School of Balche VDC.

• Conducted 11 events of community hygiene promotion including Open Defecation Free campaign reaching out to 96 people including 54 female from the community of Rasuwa district.

5. GESI and CEA

5.1. Gender Equality and Social Inclusion

Gender equality and social inclusion (GESI) is one of the cross cutting issues of Earthquake Response Operation (ERO). The NRCS has implemented GESI guideline along with the implementation of child protection policy and anti-harassment policy. Following are the major activities completed in the month of July 2017:

• Conducted GESI orientation for the participants of organizational development induction course of Illam, Nawalparasi, Magdyi and Darchula district. A total of 16 participants participated in the orientation and signed the code of conduct of child protection and anti-harassment.

• Conducted 2-day western regional seminar on GESI for 38 participants of 30 district chapters. During the seminar, all of the participants signed the child protection and anti-harassment code of conduct of Nepal Red Cross Society.

5.2. Community Engagement and Accountability

Community engagement and accountability is one of the three cross cutting issues including Planning Monitoring Evaluation and Reporting and Gender equality and social inclusion NRCS is implementing in ERO supported districts. Components of community engagement and accountability includes street drama, Information Education and Communication materials distribution through which community are engaged in ERO activities. These components tires to hold the programme accountable to the people from the community as well.

Street drama, Murals, IEC materials and orientation

• Conducted two events of WASH related murals reaching out to 172 people including 86 female from the community of Lalitpur district.

• Completed one event of WASH related KIOSK reaching out to 78 people from the community. During the KIOSK, WASH related IEC materials were distributed to the participants.

• Conducted one event of health KIOSK at Nagarkot Municipality Ward No. 13 reaching out to 304 people including 205 female from the community.

Earthquake resistant shelter is even possible in low cost......

Shankar Bahadur Prasain, a farmer of Sittalpati VDC Sindhuli district lost his house due to the devastating earthquake on 25 April 2015. Since then, he along with his family (one-year old son, two daughters and wife) have been living in a temporary shelter.

NRCS social mobilizers often visited his temporary shelter with PASSA kit including 10 key message of safe shelter awareness convinced him to construct permanent shelter using local materials. In addition, he received shelter support together with technical support from NRCS for earthquake resistant construction. Finally, he has completed a two- room one storey earthquake resistant house with NPR 1, 89,500 (around 1900 CHF).

Mr. Prasain with one of Red Cross staff in front of his newly constructed house.
• Resolved 11 inquiries received through feedback boxes related to livelihood support beneficiary selection from Chaturale VDC of Nuwakot district. Some of the feedback included:
  o Request for inclusion of single women in goat farming
  o Request for support in poultry farming.
  o Support for DWSS needed in Tharpugaun of Chaturale VDC.

**Namaste Red Cross Hotline- 1130**

In August, a total of 97 calls were received. Number of calls per sector has been provided in the chart 9. The highest number of calls (18 calls) were about the enquiries related shelter support followed by the calls (14 calls) about livelihood and 10 calls were about hotline service itself. Major issues are:

• Beneficiary selection for livelihood support in Bhaktapur district
• School building construction at Dhading.
• Third tranche of shelter cash grant distribution

In relation to ERO activities, the most common enquiries were related to shelter and was mostly from Nuwakot and Sindhuli districts.

In case of livelihood, majority of feedback were related to timing of cash grants and selection criteria, while for shelter the main issue was about the second and third tranches of the grants. All of the calls were from Kathmandu and Lalitpur district where livelihood support is ongoing.

All of the 97 calls, mostly queries, received in Namaste Red Cross Hotline were resolved. The process of resolving queries includes; hotline team try to resolve the queries immediately and if they cannot, the team passes the questions to respective sectors and district chapter. As soon as the hotline team were provided with answer, they call back with answer.

**Radio Programme**

Two episodes of radio programme on reconstruction was aided through Red Cross radio programme: “Together for Humanity” in August 2017. Feedback has already been collected and will be covered in September report.

**Newspaper columns**

Nepal Red Cross Society has stopped the weekly in Annapurna post as the contract ended in September.

**Facebook Page Likes**

The social media visitors of Nepal Red Cross Society page have increased by 597 in compared to the previous month. In the months of August 2017, total likes of NRCS page has reached to 143,641. Most popular post for August was “Shree Krishna finished house reconstruction” reaching out to 29,412 people with 1,038 likes and 32 shares.

**6. Our Partners**


For more information about the report:  
Contact the ERO PMER coordinator, Tara Devi Gurung, at tara.gurung@nrcs.org

![Nepal Red Cross Society logo]