Earthquake Response Operation
July 2017 update

1. Summary

Geographical Coverage:
- 14 districts most affected by earthquake in 2015 with 4+1 components (shelter; water, sanitation and hygiene promotion-WASH; health; livelihood + institutional capacity building-ICB)

Major achievement of July:
- A total of 32 households received first tranche, 178 households second tranche and 62 households received third tranche. Similarly, 173 households have completed their shelter.
- Eight drinking water supply systems (DWSSs) were completed and
- A total of 227 household toilets were completed;
- A total 1,152 families were supported with first instalment of livelihood and 686 families were provided with second instalment of livelihood support;
- More than 2,000 community members were trained on health, WASH and livelihood skills;

This report provided major progress of the operation as of 31 July 2017.

2. Sectorial Progress
2.1 Key Figures (Cumulative figures)

- 6,572 families received first tranche of shelter cash grants and 1,892 families received second tranche of shelter cash grants.
- 70 drinking water supply schemes completed
- 1,397 families constructed household toilets
- 96,867 people reached through sanitation and hygiene promotion activities
- 13,353 families received livelihood support

Participants of mason training in Ramechhap district doing practical exercise of safer shelter construction. The training was provided by NRCS in coordination with TRACE Nepal in July 2017. Photo: Ramechhap District Chapter
2.2. Shelter

As of 31 July 2017, NRCS has supported 6,567 households with first tranche, 1,888 households with second tranche and 390 households received third tranche of shelter cash grants. VDC/municipality wise progress has been presented in chart 1.

Upon receiving the cash grant, 2,338 households completed construction of damp-proof course (DPC) band level and 1,372 families have already completed the construction of house. While 4,498 households are waiting for certification for second tranche and more than 1,205 households for certification for third tranche from Department of Urban Development and Building Construction (DUDBC).

NRCS plans to support 7,000 households for shelter construction in seven districts - Sindhupalchok, Ramechhap, Okhaldhunga, Sindhuli, Nuwakot, Makwanpur and Rasuwa.

The graph clearly shows that there are wide gaps between the number of households receiving first, second and third tranches of shelter support. In order to know why households have not started shelter construction even after receiving first tranche of cash grants, NRCS conducted shelter survey in Sindhuli, Ramechhap and Okhaldunga districts.

A total of 928 respondents were interviewed from the households who had received at least first tranche of cash grants but have not started shelter construction. Key findings have been presented in charts 2 and 3.

2.3. Water and Sanitation

In July 2017, eight DWSSs were completed in Bhaktapur, Ramechhap, Gorkha, Sindhupalchok and Okhaldunga districts. Likewise, construction of five DWSSs is in progress: four in Nuwakot, and one in Sindhuli districts. The chart 4 below shows district-wide details. In addition, prefeasibility study of 49 DWSSs was completed this month, 47 in Sursyunkharka VDC; the newly added VDC under recovery programme of Kavre district and two in Dhading.
A total of 227 toilets were constructed in July 2017 in Nuwakot, Okhaldunga, Ramechhap, Sindhuli, Sindhupalchok, Kavre and Dhading districts. Chart 5 shows district-wide progress of toilet construction. Total number of toilet constructed in Kavre district is higher as compared to other districts.

Kavre district has completed the livelihood cash grant distribution and the focus has been shifted on the completion of WASH activities including toilet construction. Achievement of Dhading district is comparatively low because of process activities such as beneficiary selection followed by local level election and its code of conduct and monsoon which delayed the achievement of toilet construction.

2.3. Health facilities

In July 2017, the four health posts of Sindhupalchok provided health services to 1,150 people from the community. Chart 4 shows number of people (disaggregated by sex) served by four health posts in Sindhupalchok district in July 2017. In addition, the health posts established birthing centre and have started baby delivery service.

Also the chart shows that number of female visiting health posts is comparatively higher than male. Main reason for this result is that women visit health posts for ante-natal and post-natal care, and family planning services. In addition, according to health post in-charge of Banskharka, male temporary migration rate is higher than female for employment.

2.4. Livelihood

In July 2017, a total of 1,152 families were supported with first instalment of livelihood support in Kathmandu (278), Lalitpur (499) and Bhaktapur (375). Likewise, 686 families from Kathmandu, Lalitpur, Bhaktapur and Sindhuli were provided with second instalment of livelihood support for livestock rearing, small enterprise and agriculture support. Number of families supported with livelihood interventions is given in chart 7.

The progress made by Lalitpur district chapter while distributing first and second instalment of livelihood support is significant in this reporting period in compare to other districts. It is due to the on-time cross verification of business plan submitted by the households and on-time coordination with government stakeholders and sub-chapters.
3. Training/orientation and Volunteer Mobilization

More than 2,168 people from community trained/oriented WASH, livelihood, and health

323 staff & volunteers
Trained/oriented on shelter, WASH, Health PMER and community mobilization.

More than 428 volunteers
Mobilized in programme activities

3.1. Trainings and orientations for community
During the reporting period, more than 70 orientations/trainings were conducted as part of capacity building of community in programme area.

Livelihood remained the major sector with 37 events of orientations for 1,119 people in Bhaktapur, Nuwakot, Rasuwa, Gorkha and Ramechhap districts against its target of reaching out to 1,200 people. A total of 553 people from the community were reached out through 18 events of livelihood technical training in Bhaktapur, Nuwakot and Rasuwa districts. A total of 10 events of livelihood support orientation were conducted to selected beneficiaries eligible for livelihood support in Gorkha district. In addition, eight events of cardamom plantation orientation were conducted for 241 beneficiary eligible for the support of cardamom saplings. The orientation focused upon the favourable seasons for the cardamom plantation, best way for the plantation, and protection methods of the saplings from diseases. One event of goat farming training were conducted for 26 farmer of Ramechhap district. Following the training the farmers will be supported for goat shed construction.

Similarly, two events of first aid training were conducted to 21 school students. The training was conducted with an objective to promote first aid use and its importance in the school premise during minor injuries. A total of two events of pre-construction trainings were conducted for 56 water user committee members of Sindhupalchok and Ramechhap districts. The orientation focused on role of members during the construction of DWSS, accountability and transparency of DWSS construction and as such. One event of care taker training was conducted at Sindhuli for 28 water user committee members. The training was conducted after the completion of Gaunkharka DWSS 1 and 2 with an objective to ensure sustainability of DWSS after handing over it to the community.

Apart from that, three events of mason trainings were conducted for 90 semi-skilled masons of Kavre, Sindhuli and Ramechhap districts. The training intends to impart earthquake resistant construction skills among the participant along with enhancing their existing masonry skills. Chart 8 provides summary of number of people trained/oriented in different sectors in different districts.

3.2. Training and orientations to NRCS staff and volunteers
In July 2017, total 323 staff and volunteers were oriented/trained. WASH remained the major sector with three events of trainings to 56 staffs and volunteers. One event of toilet design and specification orientation was conducted for 15 social mobilizers of Nuwakot district.

![Chart 8: Number of people trained/oriented in the community](chart)

<table>
<thead>
<tr>
<th>Training/orientation</th>
<th>Bhaktapur</th>
<th>Kathmandu</th>
<th>Kavre</th>
<th>Nuwakot</th>
<th>Sindhupalchwok</th>
<th>Rasuwa</th>
<th>Sindhuli</th>
<th>Gorkha</th>
<th>Lalitpur</th>
<th>Ramechhap</th>
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</thead>
<tbody>
<tr>
<td>Technical training of livelihood support</td>
<td>304</td>
<td>159</td>
<td>90</td>
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<tr>
<td>Livelihood support orientation</td>
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<td>Cardamom plantation orientation</td>
<td>241</td>
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<tr>
<td>commercial goat farming training</td>
<td>26</td>
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<td>School based first aid training</td>
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<td>Sanitation awareness orientation</td>
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<tr>
<td>WASH orientation</td>
<td>27</td>
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<td>Care taker training</td>
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<td>Pre construction training</td>
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<td>PASSA orientation</td>
<td>206</td>
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<tr>
<td>Mason training</td>
<td>30</td>
<td>31</td>
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The orientation was conducted with an objective to provide basic knowledge on toilet construction and its process which will be helpful for the social mobilizers during monitoring of toilet construction. Similarly, total sanitation training of trainer was conducted at Ramechhap district along with one event of WASH technical training to 18 junior engineers and assistant junior engineer of Sindhupalchok district.

Likewise, one event of Community Based Health training was conducted for 58 volunteers of Sindhupalchok district. NRCS will mobilize the trained volunteers to provide first-aid services and to conduct community based health sessions in the community.

In addition to that, two events of most significant change orientation was conducted at Gorkha and Dhading district to collect quality aspect of programme through most significant change stories. One event of MIS training and one event of PMER training was conducted at Kavre district for 12 staff. Starting from July, Kavre district chapter will start web based MIS for reporting. Chart 7 provides summary of number of staff and volunteers trained/oriented in different sectors in different districts

### 3.3. Volunteers mobilization

In the reporting period, 428 volunteers were mobilized for the delivery of service to the community. Most of the volunteers were engaged on shelter construction and livelihood support.

### 4. District Highlights

This section includes the district-wide highlights which had not been included in other sections.

**Gorkha**
- Completed construction of one drinking water supply scheme of Manakamana VDC benefitting to 24 households.
- Conducted one event of water quality testing of NayaSanghu Tharputar DWSS of Gakhu VDC. The result shows the presence of coliform as faecal contamination. The water is being treated and will be tasted after monsoon again.

**Kathmandu, Lalitpur and Bhaktapur**
- Conducted one event of psychosocial support awareness session reaching out to 34 people including one male of Nagarkot Municipality Ward No. 7. The session focused on psychosocial support, its need and importance and implementation process.
- Conducted one event of health camp in coordination with district hospital Bhaktapur. A total of 320 people from the community were benefitted from free health camp.
- Conducted 22 events of community health awareness sessions workshop and 18 sessions of vector borne diseases awareness sessions reaching out to 1,300 people from Kathmandu and Lalitpur districts

**Sindhupalchwok**
- Reached out to 47 people including 30 female from the community through nutrition promotion messages.
- Provided technical advice to 1,187 households of Badegaun, Nawalpur, Kunchok VDCs and Melemchi Municipal Ward No. 12 and 13 by junior engineer and assistant junior engineer. Out of which 933 households have started reconstruction and 590 households have received second tranche of shelter construction support.
- Reached out to 2,845 people from the community on Build Back Safer messages through household visits, awareness sessions in school and practical advice sessions with working masons.

**Dhading**
- Constructed two waste bins in Katanje VDC and 14 washing platforms, eight in Katanje VDC and six in Kalleri VDCs. The bins were constructed based upon the need identified through village WASH coordination committee meeting.
- Reached out to 1,317 people from the community of Kalleri (945) and Katanje (372) through hygiene promotion activities such as hand washing demonstration and hygiene and sanitation class.
• Completed construction of DhandeKhett irrigation canal of Katunje VDC Ward No.9. The canal will irrigate an approximate of 6 hecto of land of 15 households of Katunje VDC Ward No. 9.

Kavre
• As part of Participatory Hygiene and Sanitation Transformation (PHAST) implementation, 335 washing platform, 22 drying racks and 15 waste collection pits have been constructed in Jyamdi Mandan, Dolalghat and Kharelthok VDCs of Kavre district.
• Distributed 43 sets of winter mother-baby kit to mother with child/children below one year of age in Kharelthok, Dolalghat and Jyamdi Mandan VDCs.
• Conducted Community Based Health (CBH) related activities in Kharelthok, Jyamdi Mandan and Dolalghat VDCs reaching out to 842 people including 594 female from the community. Some of the activities are as follows:
  o Conducted 13 events of acute respiratory infection session,
  o Completed five sessions of communicable disease orientation,
  o Conducted eight sessions of health and hygiene sub-committee meeting,
  o Completed 12 events of maternal and child health sessions reaching out to 291 people from the community.

Okhaldhunga, Ramechhap and Sindhuli
• Completed construction of toilet of Jivan Pradip Secondary School. The toilet is child gender and disable friendly and have 24 hours or running water.
• Completed construction of 27 goat sheds and 17 pig sheds in Harkapur, Prapcha VDCs and Siddhicharan municipality 1 and 2.
• Completed construction work of 673-meter-long canal with reservoir of 1, 00,000 litre in Siddhicharan Municipality Ward No.1. Approximately 275 ropani of land of 107 households will be irrigated by the schemes.
• Provided first-aid services to 57 people including 38 female in the community by first aid trained Red Cross Volunteers of Ramechhap (20) and Okhaldung (37) districts. The service were provided to people with cuts (mainly through sickle while fetching grass), burn and sprain (through falling from tree).
• Conducted screening of 316 under 5 children of programme area of Ramechhap, Okhaldung and Sindhuli districts to identify malnutrition status. The screening shows that four children of Sinduli were moderately acute malnourished. Hence were refer to Outpatient Therapeutic Centre Khurkot for ready to use therapeutic food.
• Distributed sanitary pads to 84 female students and female teachers of Bhimeshwor Secondary School as part of menstrual hygiene promotion. In addition, first aid kits were distributed to 10 female community health volunteers during injury awareness session. Female Community Health Volunteers will use to kit to provide first aid services in the community when needed.
• Reached out to 483 people from the community through hygiene promotion activities such as bamboo waste bins uses, tipi tap construction and its uses, water purification, safe drinking water and proper use of toilets in Ramechhap district.
• Reached out to 310 people from the community through build back safer construction messages including 10 key messages on safer shelter construction.
• Reached out to 88 people from the Sindhuli district through community awareness programme related to water borne diseases. The programme was conducted by epidemic control for volunteer trained social mobilizers and volunteers in November 2017.

Nuwakot, Makwanpur and Rasuwa
• Conducted sessions on Community Based Health topics such as Diarrhoea, water purification methods, safe motherhood, importance of immunization, communicable disease and preventive measures reaching out to 549 people including 350 female from Rasuwa, Makwanpur and Nuwakot districts.
• Conducted hygiene promotion activities such as hand washing demonstration sanitation awareness class reaching out to 119 people including 54 female from Rasuwa and Makwanpur districts.

A newly constructed earthquake resistant house of Tas Bahadur Shiva Bhakti in Thulogaun VDC Ward No.2 with the support of Red Cross.
Photo: Rasuwa District Chapter
Provided health services such as ante-natal care, ORS, and basic first aid to 25 people of Manakamana and Suryamati VDCs through outreach clinics.

Visited 30 households of Ureni VDC with immunization messages to support the Government for declaring fully immunized VDC.

Distributed 50 sets of toilet construction materials at Gogane VDC to beneficiaries who have either completed their house or are in final stage of construction.

5. GESI and CEA

5.1. Gender Equality and Social Inclusion

Gender equality and social inclusion is one of the cross cutting issues of Earthquake Response Operation. NRCS has implemented GESI guideline along with the implementation of child protection policy and anti-harassment policy. Following are the major activities completed in the month of July 2017:

- Conducted Minimum Standard to Gender and Diversity training of trainer to 25 participants of ERO supported districts and national headquarters. The training aimed to provide insight on the importance of integration of gender in programme cycle and Dignity, Access, Participation and Safety (DAPS) in every sector of Nepal Red Cross Society.
- The procurement process for one PSA video of child abuse and sexual harassment has been finalized and is in process of finalization of the video with the coordination support of the communication, CEA unit.
- Child Protection guideline draft has been shared with the partner national societies and is in updating process along with the feedback and cluster meetings with programme manager, coordinators and partners.
- Reprinted 5,000 pieces of pocket card after 300 pieces printed in April and completed distribution by the end of July.

5.2. Community Engagement and Accountability

Community engagement and accountability is one of the three cross cutting issue including Planning Monitoring Evaluation and Reporting and Gender equality and social inclusion NRCS is implementing in ERO supported districts. Components of community engagement and accountability includes street drama, Information Education and Communication materials distribution through which community are engaged in ERO activities. These components tires to hold the programme accountable to the people from the community as well.

Street drama, Murals, IEC materials and orientation

- Conducted two events of street drama related to earthquake resistant construction and NRA messages of safe shelter construction reaching out to 207 people including 88 female of Melemchi Municipality Ward No. 12 and 13 of Sindhupalchok district. Similarly five events of street drama was conducted in Sittalpati VDC reaching out to 800 people including 560 female from the community. The drama focused upon creating awareness on nutrition, epidemic diseases, mode of transmission and preventive measures.
- Distributed 130 pieces of IEC materials related to Water Sanitation and Hygiene awareness messages through door to door visits to 65 households of Sittalpati VDC. Similarly 320 pieces of IEC materials related to Diarrhoea and important of nutrition for mother and children were also distributed.
- Conducted one event of KIOSK at Tathali of Bhaktapur district reaching out to 149 people including 105 female from the community.
- Completed three events of WASH related murals in Bhaktapur and Lalitpur districts reaching out to 352 people from the community. The mural event is a 3-day event. First day consisted of discussion among the community members on probable topic for mural, second day consisted of Mural painting and art competition among the school students. Third and final day consist of documentary show of mural process and certificate and prize distribution to the participants and winners of art competition.
Namaste Red Cross Hotline - 1130

In July, a total of 109 calls were received. Number of calls per sector has been provided in the chart 8. The highest number of calls (26 calls) was about the enquiries related hotline service itself and NRCS general information followed by the calls (17 calls) about livelihood and 14 calls were about shelter. Major issues are:

- Beneficiary selection for livelihood support in Gorkha district
- The warranty time of solar home system distributed in districts.
- Third tranche of shelter cash grant distribution

In relation to ERO activities, the most common enquiries were related to shelter and was mostly from Makwanpur and Liliipur districts.

In case of livelihood, majority of feedback were related to timing of cash grants and selection criteria, while for shelter the main issue was about the second and third tranches of the grants. All of the calls were from Gorkha and Sindhupalchok district as livelihood support will be provided to selected households of programme area.

All of the 109 calls, mostly queries, received in Nameste Red Cross Hotline were resolved. The process of resolving queries includes; hotline team try to resolve the queries immediately and if they cannot, the team passes the questions to respective sectors and district chapter. As soon as the hotline team receive answer, they response the caller with answer.

Radio Programme
Three episodes of radio programme on reconstruction, was aided through Red Cross radio programme: "Together for Humanity" in July 2017.

Newspaper columns
Three inserts were about earthquake response operation in Annapurna post; the national daily newspaper in July 2017.

Facebook Page Likes
The social media visitors of Nepal Red Cross Society page have increased by 736 in compared to the previous month. In the months of July 2017, total likes of NRCS page has reached to 143,000. Most popular post for July was on 51st Blood transfusion day reaching out to 20,453 people with 613 likes and 23 shares.

6. Our Partners